



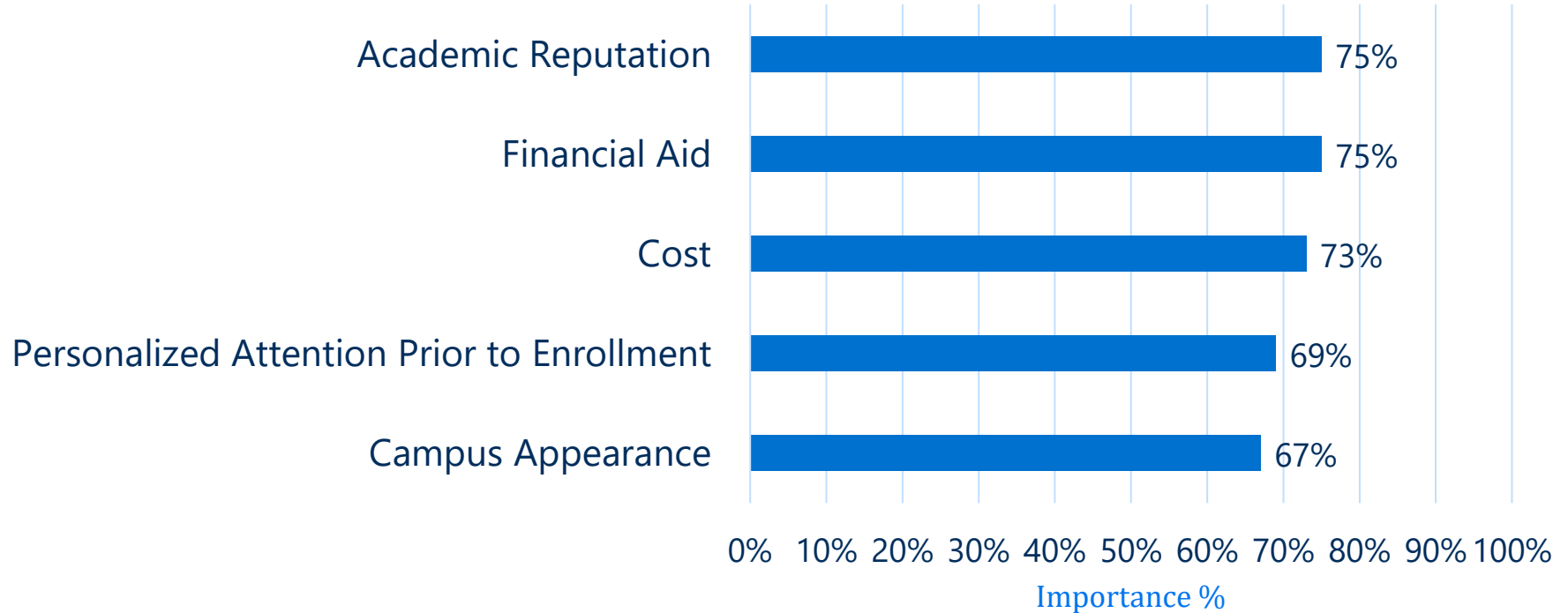
Student Satisfaction Inventory™ (SSI) 2025

Prepared by the Office of Institutional Research

DSC Survey Administration

- The Student Satisfaction Inventory was administered during the 2025 Spring Term.
- 1,065 students enrolled in Online Baccalaureate programs were invited to complete the survey online.

Top 5 Factors to Enrollment at DSC:



Our Institutional Strengths

*Strengths are items with high importance and satisfaction.
These are the top 5 strengths according to our students:*

1. Computers and/or Wi-Fi are adequate and accessible.
2. Policies and procedures regarding registration and course selection are clear and well-publicized.
3. Using the Academic Support Center adequately improves student understanding of course material.
4. Tutoring services are readily available.
5. The career services office provides students with the help they need to get a job.

Our Institutional Challenges

*Challenges are items with high importance and low satisfaction.
These are the top 5 challenges according to our students:*

1. Course information is well-organized.
2. My academic advisor is knowledgeable about my program requirements.
3. Billing policies are reasonable.
4. Adequate financial aid is available for most students.
5. Faculty are understanding of students' unique life circumstances.