

PRIORITIES SURVEY FOR ONLINE LEARNERS (PSOL)

2024

Prepared by the Office of Institutional Research

Purpose and Background



The PSOL is an instrument designed by Noel-Levitz to measure students' priorities and their level of satisfaction with the institution's performance related to those priorities



Measures students' perceptions of five broad areas:

- Academic Services
- Enrollment Services
- Institutional Perceptions
- Instructional Services
- Student Services



Administered to students enrolled in Online Baccalaureate programs during the 2024 Fall term

Results

Strengths & Challenges

Strengths¹

- ❑ Instructors of online courses present grading criteria for each assignment clearly.
- ❑ Registration for online courses is convenient.
- ❑ The Writing Center services and resources improve my writing and communication skills.
- ❑ The Academic Support Center services and resources improve my understanding of course material.
- ❑ Instructors of online courses provide a variety of activities to help me adequately understand subject matter.
- ❑ The bookstore provides timely service to students.

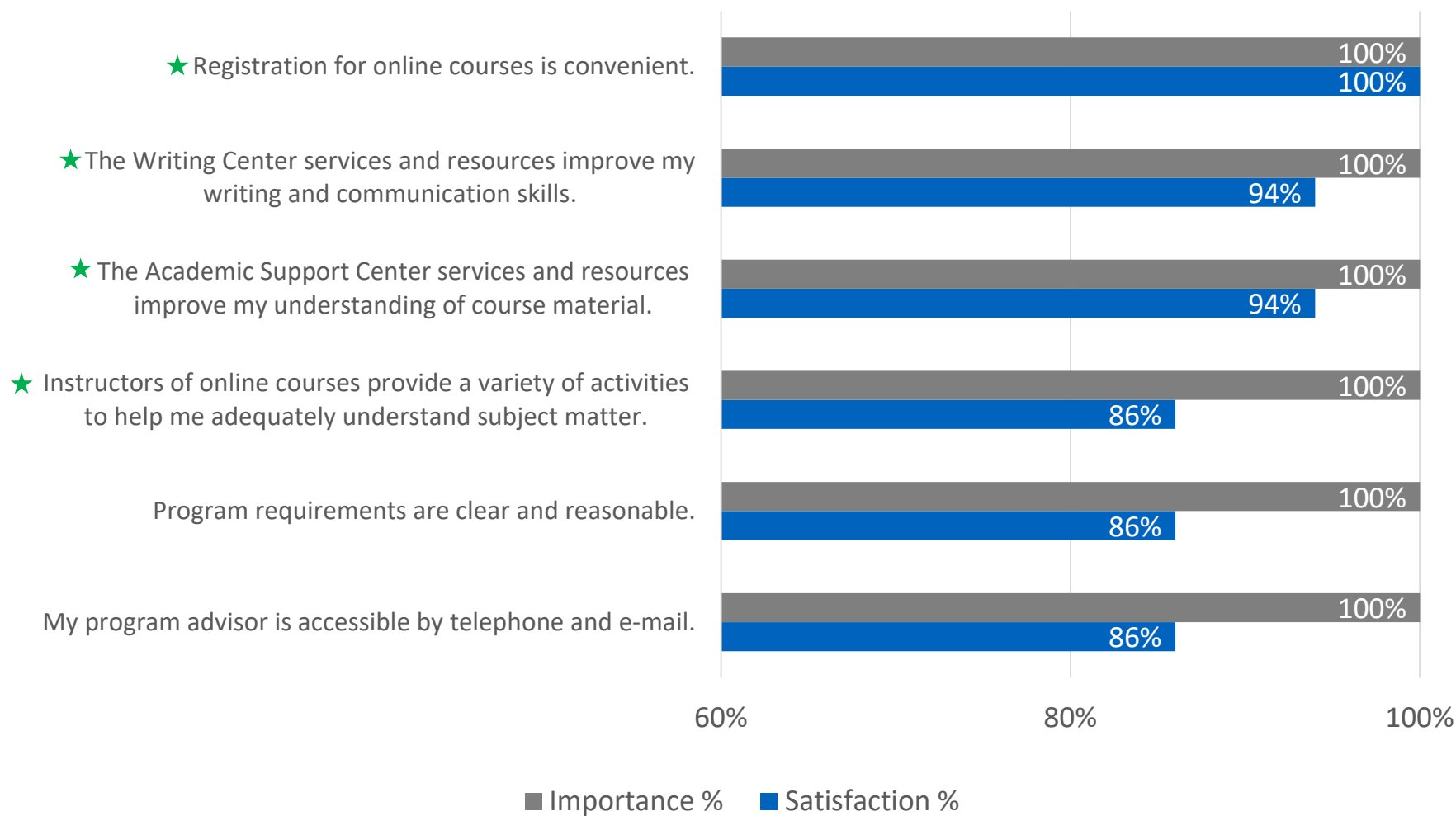
Challenges²

- ❑ Instructional Materials are appropriate for program content.
- ❑ Student assignments are clearly defined in the syllabus.
- ❑ Online courses navigation is intuitive.
- ❑ Online course information is well-organized.

¹High importance and high satisfaction

²High importance and low satisfaction and/or large performance gap

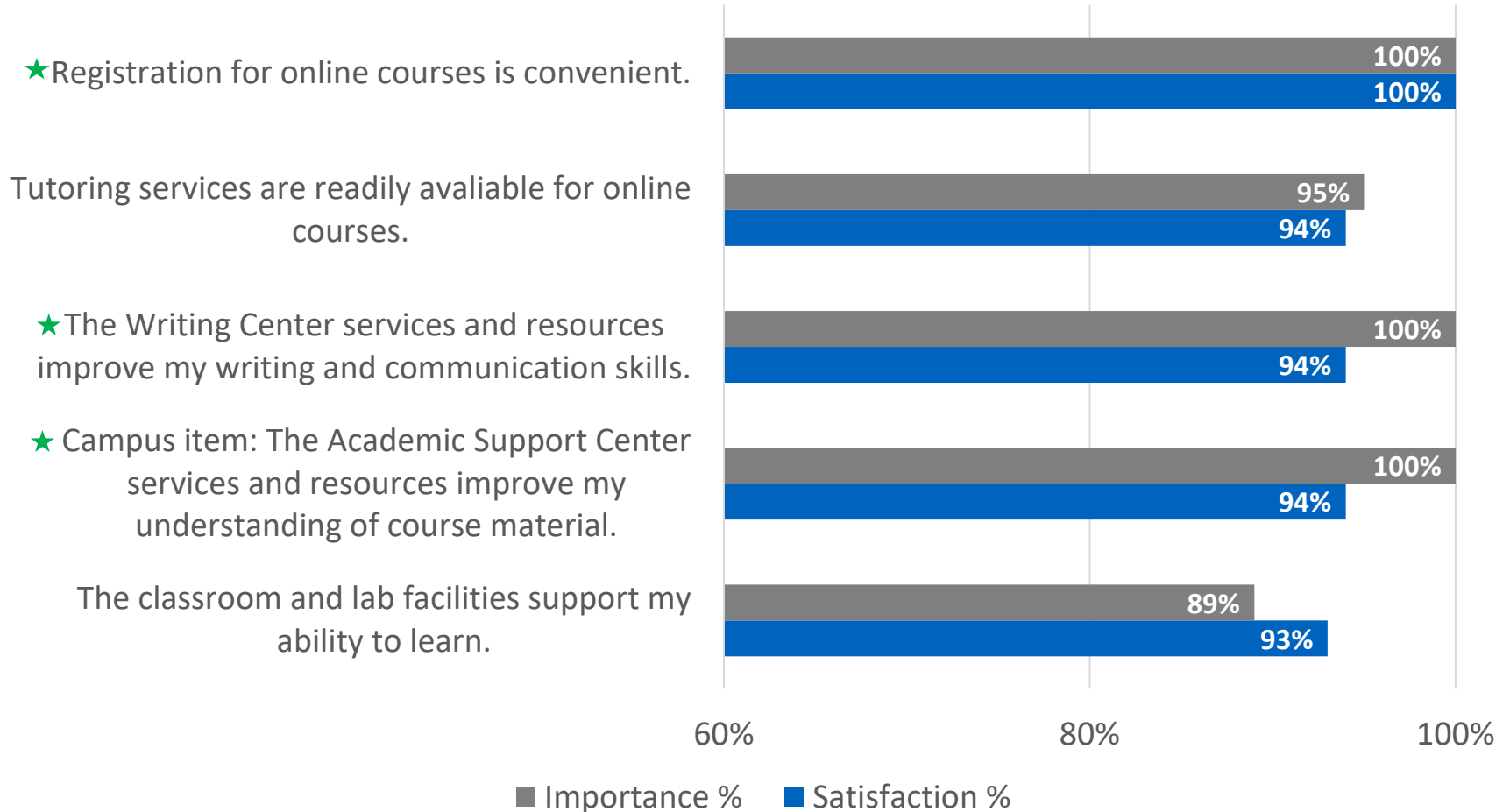
Top 6: Importance



★ Strength - High importance and high satisfaction

★ Challenge - High importance and low satisfaction and/or large performance gap

Top 5: Satisfaction



★ Strength - High importance and high satisfaction

★ Challenge - High importance and low satisfaction and/or large performance gap

Student Experience

Student Experience Summary

Q: So far, how has your college experience met your expectations?



60% report their experience at DSC as **better, quite a bit or much better** than expected

Q: Rate your overall satisfaction with your experience at DSC thus far.



65% rate their overall satisfaction so far as **satisfied or very satisfied**

Q: All in all, if you had to do it all over, would you enroll at DSC again?



65% report they would **probably or definitely** enroll at DSC again

Top 5 Factors to Enrollment

