

WELCOME TO WELLNESS!

INTRODUCING A COMPREHENSIVE ONLINE TREASURY OF HEALTH INFORMATION ...
EXCLUSIVELY FOR FLORIDA HEALTH CARE PLANS MEMBERS.

G R E A T H E A L T H C A R E
B E G I N S A T H O M E

TO REGISTER,
SIMPLY LOG ON TO
WWW.FHCP.COM
AND FOLLOW THE
PROMPTS.

REGISTER FOR THE FHCP
MEMBER PORTAL TODAY
AND GET INSTANT ACCESS
TO THE FOLLOWING AND
OTHER INFORMATION RE-
GARDING YOUR HEALTH.

- ADULT HEALTH RISK ASSESSMENT
- TEEN HEALTH RISK ASSESSMENT
- INTERACTIVE TOOLS, QUIZZES, GAMES
- COMPLETE MEDICAL LIBRARY
- HEALTH COACHING PROGRAMS
- PREVENTIVE CARE PROGRAMS
- HELPFUL VIDEOS
- AMAZING RECIPES



**Florida
Health Care
Plans**



An Independent Licensee of the Blue Cross and Blue Shield Association



Welcome to the Florida Health Care Plans Online Member Portal ...exclusively for FHCP Members. It's as easy as 1, 2, 3....

The Florida Health Care Plans Online Member Portal can become an extremely valuable and convenient resource. As an FHCP Member, you can register for the portal at no charge. Then you can securely view documents related to your insurance coverage online, 24/7, 365 days a year from any computer with internet access. These documents may include claim forms, benefits and conditions of your Plan coverage, helpful information on prescription drugs, summaries of benefits to be paid, and more. The "Welcome to Wellness" innovative health management tool features a state-of-the-art Health Risk Assessment, thousands of health related articles, English and Spanish content, and personalized interactive programs to help keep you healthy.

HEALTH PORTAL for all Florida Health Care Plans Members, features the "Welcome to Wellness" health management tool, including a state-of-the-art Health Risk Assessment and thousands of health-related articles, programs and much more. It's informative and entertaining and will help improve your health through individualized education. Here you will find the **PATIENT PORTAL** for FHCP Members seeing their physicians at FHCP staff offices. You can request your own appointments communicate securely, request prescription renewals and more. The **PATIENT PORTAL** helps you communicate with your FHCP staff physician if you are a Member with a physician in an FHCP staff office.

MEMBER RESOURCES PORTAL for all Florida Health Care Plans Members, provides a wealth of information including FHCP Member news, resources, contact information and common forms. It's an easy way to communicate with Florida Health Care Plans easily online. You will receive a response within 48 hours (2 business days)

DOCUMENTS PORTAL for all Florida Health Care Plans Members, is where you will find your Certificate of Coverage, Benefits Summary and all Florida Health Care Plans optional riders



Just call 386.615.4022. Our hours of operation are 8:00 a.m. to 8:00 p.m. every day. Hearing impaired individuals are invited to call TRS Relay 711.

These online services make it convenient for you to manage your health and your health care coverage where and when you wish. Signing on is simple. Just look for the "Member Portal" page on the FHCP home page, www.fhcp.com. And if you need help, someone from FHCP's Member Services Department will be happy to help you.



An Independent Licensee of the Blue Cross and Blue Shield Association

Locally trusted. Nationally recognized.