



## CONFUSED?

Don't know where to turn or what to do?

Talk to

A

Case Manager

Florida Health Care Plans Complex Care Program is a free, voluntary program offered to eligible members who may need assistance coordinating their complex physical, psychosocial and/or health related, financial needs.

Our Case Managers are experienced in assessing member needs and have developed a strong network of resources. Working together with you and your physician, the Case Manager's primary goal is to provide the education and resources needed for you to better understand and comply with your physician(s) plan of care.

A few helpful services we may identify together could include:

- Pharmacist Review of Medications for possible cost reduction
- Diabetic Education
- Disease Management Programs
- Support groups
- Home Health and/or hospice care needs
- Community programs for financial assistance with health care needs

We encourage you to contact us directly or speak with your PCP to see if you may benefit from Florida Health Care Plans' Complex Care Program.

If you have any questions, please do not hesitate to call FHCP's Case Management Department at 386-676-7187 or toll free at 1-866-676-7187, Monday through Friday, between the hours of 8:00 a.m. and 5:00 p.m. The hearing impaired may call 711 or email us at [cmanagement@fhcp.com](mailto:cmanagement@fhcp.com) or [click here](#) to contact Case Management.