



## Amount Member Pays

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Schedule of Benefits for Covered Services	In-Network	Out-of-Network
Financial Features		

Financial Features		
<b>Medical Benefits Deductible</b> (EM DED¹) (PBP²) (DED is the amount the member is responsible for before FHCP pays)	\$1,000 per person \$2,000 per family	N/A
Prescription Drug Benefits Deductible (EM DED¹) (PBP²) (DED is the amount the member is responsible for before FHCP pays)	\$0 per person \$0 per family	N/A
Coinsurance (Coinsurance is the percentage the member pays for services)	20% of Allowed Amount	N/A
Out-of-Pocket Maximum (EM OOPM³) (PBP²) (OOPM includes DED, Coinsurance, Copayments and Prescription Drugs)	\$5,000 per person \$10,000 per family	N/A
Office Services		
Physician Office Services (per visit) Primary Care Office Specialist	\$30 Copay \$50 Copay	N/A N/A
Maternity (Office Cost Share for initial visit only. Delivery charges are separate) Primary Care Physician Specialist	\$30 Copay \$50 Copay	N/A N/A
Allergy Injections (per visit) Primary Care Physician Specialist	Deductible + 20% Deductible + 20%	N/A N/A
<b>Medical Pharmacy:</b> Medications administered by a health care provider in an office or outpatient setting. Includes chemotherapy, infusions, therapeutic injections and other medications ordered and administered by a provider. Prior authorization is required.		
Preferred Medications Non-Preferred Medications Important: The Cost Share for Medical Pharmacy Services applies to the Prescription Drug only and is	Deductible + 20% Deductible + 20%	N/A N/A

Important: The Cost Share for Medical Pharmacy Services applies to the Prescription Drug only and is in addition to the Office Services and/or Outpatient Facility Cost Share. Medical Pharmacy does not include immunizations, allergy injections or Services covered through the pharmacy program. Please refer to your Certificate of Coverage for a description of Medical Pharmacy.

\$0	N/A
\$0	N/A
\$0	N/A
\$0	N/A
Deductible + 20%	Deductible + 20%
Deductible + 20%	Deductible + 20%
Deductible + 20%	Deductible + 20%
	\$0 \$0 \$0 Deductible + 20%

EM DED<sup>1</sup> = Deductible is Embedded: A covered member's family deductible costs are capped at the individual deductible amount on the family plan PBP<sup>2</sup> = Per Benefit Period

EM OOPM³ = Out-of-Pocket Maximum is Embedded: A covered family member's out-of-pocket costs are capped at the individual out-of-pocket maximum amount on the family plan.

Florida Health Care Plans is an Independent Licensee of the Blue Cross and Blue Shield Association.





# **Amount Member Pays**

Schedule of Benefits for Covered Services	In-Network	Out-of-Network

Schedule of Benefits for Covered Services	In-Network	Out-of-Network
Outpatient Diagnostic and Therapeutic Services - services with an asterisk * require pr	rior authorization. Charges a	are per visit/test.
Independent Diagnostic Testing Facility/Provider's Office		
Allergy Testing X-rays and Ultrasounds Diagnostic Services (except AIS) *Advanced Imaging Services (AIS) (MRI, MRA, PET, CT, Nuclear Med.)	\$0 Deductible + 20% Deductible + 20% Deductible + 20%	N/A N/A N/A N/A
*Radiation Therapy	\$50 Copay	N/A
Independent Clinical Lab (diagnostic testing of blood and specimens)	\$0	N/A
Outpatient Hospital Facility Services (per visit)  X-rays and Ultrasounds Diagnostic Services (except AIS)  *Advanced Imaging Services (AIS) (MRI, MRA, PET, CT, Nuclear Med.)  *Radiation Therapy  Important: Diagnostic or therapeutic services rendered in physician offices, testing centers or other outpatient loc considered by the hospital system to be departments of the hospital. As a result, FHCP will be billed by the hospital be applied to these claims. FHCP's Provider Directories and online Provider Search application provides informatic departments. Members should contact FHCP's cost estimation center to determine if having the diagnostic test or higher cost sharing.	al for such services, and the member on regarding which provider offices a	s outpatient hospital benefit will re actually hospital outpatient
Delivery / Hospital / Surgical - * all services require prior authorization	_	
*Ambulatory Surgical Center Facility (ASC)	Deductible + 20%	N/A
*Birthing Center	Deductible + 20%	N/A
*Outpatient Hospital Facility Services (surgical) (per visit)	Deductible + 20%	N/A
*Inpatient Hospital Facility (per admit)	Deductible + 20%	N/A
Mental Health / Substance Dependency - services with an asterisk * require prior author	orization	
*Inpatient Hospitalization Facility Services (per admit)	Deductible + 20%	N/A
Outpatient Facility Service (per visit)	\$50 Copay	N/A
*Partial Hospitalization (per admit)	Deductible + 20%	N/A
*Residential/Rehabilitation Facility(per day)	Deductible + 20%	N/A
Hospital Emergency Room or Stand-Alone Emergency Facility Services (per visit)	Deductible + 20%	Deductible + 20%
Provider Services at Hospital/Crisis Unit Primary Care Physician / Specialist	Deductible + 20%	N/A
Provider Services at Locations other than Office, Hospital and ER Primary Care Physician / Specialist	Deductible + 20%	N/A
Outpatient Office Visit Primary Care Physician Specialist	\$30 Copay \$50 Copay	N/A N/A
Other Provider Services	Deductible : 000/	Deducation 000/
Provider Services at ER Provider Services at Hospital / Birthing Center	Deductible + 20%	Deductible + 20%
Inpatient/Outpatient	Deductible + 20%	N/A
Provider Services at an Ambulatory Surgical Center (ASC)	Deductible + 20%	N/A



#### **Amount Member Pays**

Schedule of Benefits for Covered Services	In-Network	Out-of-Network
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Other Special Services - services with an asterisk * require prior authorization		
Combined Limit for Outpatient Occupational, Physical and Speech Therapy (per visit)	Deductible + 20%	N/A
Combined Limit for Outpatient Cardiac and Pulmonary Rehabilitation Therapy (per visit)	Deductible + 20%	N/A
Chiropractic Care (per visit)	Deductible + 20%	N/A
*Durable Medical Equipment	Deductible + 20%	N/A
*Prosthetics and Medical Brace Device	Deductible + 20%	N/A
*Home Health Care (per visit)	Deductible + 20%	N/A
*Skilled Nursing Facility (per day)	Deductible + 20%	N/A
Hospice	Deductible + 20%	N/A
Hearing Exam (Audiologist/Specialist)	\$50 Copay	N/A
Telehealth Services  Medical Visit  Mental Health/Behavioral Health Visit	\$10 Copay \$30 Copay	N/A N/A
Diabetes Care Management		
Diabetes Outpatient Self-Management Education	\$0	N/A
Glucometer (2 per year)	\$0	N/A
Annual Complete Diabetic Eye Exam (Optometrist/Ophthalmologist)	\$30 / \$50 Copay	N/A
50 Test Strips (per box)	\$10 Copay	N/A
Lancets (per box)	\$4 Copay	N/A

<sup>\*</sup>Prior Authorization is Required: There are certain medical services, supplies and medications for which members are required to obtain Prior Authorization before receiving. If you don't obtain prior authorization from FHCP, you will have to pay the entire cost of the service, supply or medication. Before receiving a service, supply or medication you should visit www.fhcp.com or call toll-free 1-877-615-4022 to see if prior authorization is required.

#### Schedule of Benefits for Covered Services

**Amount Member Pays** 

#### **Prescription Drug Program**

**Network Provider Services:** A Network Provider pharmacy must be used when a member needs to have a prescription filled or the member will have to pay the full cost of the drug (except in certain situations such as emergencies). Members should log into their member account at www.fhcp.com and click **Find a Pharmacy** to locate a Network Provider pharmacy. Mail Order is only available through FHCP Pharmacy.

		Network Pharmacy (1 month supply)	
	FHCP	Walgreens	FHCP Only
Generic Drugs			
Preventive (e.g., oral contraceptives)	\$0	Not Covered	\$0
Preferred Generic	\$3 Copay	\$15 Copay	\$6 Copay
Non Preferred Generic	\$10 Copay	\$15 Copay	\$27 Copay
Preferred Brand Drugs	\$30 Copay	\$35 Copay	\$87 Copay
Non-Preferred Brand Drugs	\$55 Copay	\$60 Copay	\$162 Copay
Specialty Drugs (Prior authorization is required)			
Preferred Specialty	\$250 Copay	Not Covered	Not Covered
Non Preferred Specialty	\$250 Copay	Not Covered	Not Covered

If a Brand Name Prescription Drug is requested when there is a Generic Prescription Drug available, the member will be responsible for paying the Usual and Customary cash price for that prescription.

FHCP Pharmacy benefit provides coverage for Generic contraceptive medications or devices (e.g., oral contraceptives, emergency contraceptive, and diaphragms) at no cost when obtained from a pharmacy owned and operated by FHCP. FHCP's Pharmacy Benefit also covers certain preventive medications at no cost in accordance with the United States Preventative Task Force (USPSTF) Affordable Care Act A and B recommendations as long as all criteria are met and the medication is obtained from a FHCP owned and operated pharmacy.



#### **Schedule of Benefits for Covered Services**

Amount Member Pays - Network Provider

Pediatric Vision		
<b>Network Provider Services:</b> The services listed below must be received from of the service (except in certain situations such as emergencies). Members shocate a Network Provider near them.		
Exam	Not Covered	
Eyeglass Lenses	Not Covered	
Frames	Pediatric Selection: Not Covered	
	Non-Selection: Not Covered	
Contact Lenses (Instead of eyeglasses) Includes contact lenses, evaluation, fitting and follow up care.	Pediatric Selection: Not Covered	
	Non-Selection: Not Covered	
Note: Anything over the allowance will not count toward your out-of-pocket ma	aximum limitation.	
Pediatric Dental		
Preventive, Basic and Major Services	Not Covered	

Benefit Maximums	
Home Health Care	60 Visits PBP
OT, PT, ST Outpatient Rehabilitation Therapy	20 Visits PBP
Cardiac and Pulmonary Therapy	20 Visits PBP
Chiropractic Care	20 Visits PBP
Skilled Nursing/Rehabilitation Facility	20 Days PBP
Behavioral Health Residential Facility	20 Days PBP

#### **Additional Benefits and Features**

- To find out more about their benefits and/or treatment options, members are encouraged to call the Member Services Department at 1-877-615-4022. This can help them save time and money.
- Members have online access to view their health benefit plan information as well as self-service tools through the Member Portal at <a href="https://www.fhcp.com">www.fhcp.com</a>.

This is not an insurance contract or Benefit Booklet. This Benefit Schedule is only a partial description of the many benefits and services provided or authorized by Florida Health Care Plans. This does not constitute a contract. For a complete description of benefits and exclusions, please see the Florida Health Care Plans Certificate of Coverage; its terms prevail.



# Discrimination is Against the Law

Florida Health Care Plans complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Florida Health Care Plans does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

#### Florida Health Care Plans:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified Interpreters
  - Information written in other languages

If you need these services, contact:

• Florida Health Care Plans: 1-877-615-4022

If you believe that Florida Health Care Plans has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Florida Health Care Plans Civil Rights Coordinator PO Box 9910, Daytona Beach, FL 32120-0910.

Phone: 1-844-219-6137, TTY: 1-800-955-8770 Fax: 386-676-7149, Email: rights@fhcp.com.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.



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ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call **1-877-615-4022.** (TTY: 1-800-955-8770)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-877-615-4022** (TTY: **1-800-955-8770**).

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-877-615-4022 (TTY: 1-800-955-8770).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-877-615-4022 (TTY: 1-800-955-8770).

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-877-615-4022 (TTY: 1-800-955-8770).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-877-615-4022 (TTY: 1-800-955-8770)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-877-615-4022 (ATS : 1-800-955-8770).

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-877-615-4022 (TTY: 1-800-955-8770).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-877-615-4022 (телетайп: 1-800-955-8770).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-4022-615-877 (رقم هاتف الصم والبكم: 1-870-955-807).

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-877-615-4022 (TTY: 1-800-955-8770).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-877-615-4022 (TTY: 1-800-955-8770).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-615-4022 (TTY: 1-800-955-8770)번으로 전화해 주십시오.

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-877-615-4022 (TTY: 1-800-955-8770).

સુયના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહ્યય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-877-615-4022 (TTY: 1-800-955-8770).

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-877-615-4022 (TTY: 1-800-955-8770).

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