Vending Refund and Repair [1.31.19]

Gilly Vending (snacks)

In order to submit a request, please make note of the Asset ID number located on the label of the vending machine, and the location of the vending machine (Campus, Building, Floor, Room/Location).

Refund Option #1

- Scan QR Code on the machine label
- Open Mobile-Vend option on your SmartPhone
- Select Customer Service
- Select Service Inquiry
- Enter Required information
- Click Submit

Refund Option #2

- Go to: **www.mobile-vend.com**
- Select Customer Service
- Select Service Inquiry
- Enter Required information
- Click Submit

For Repairs & Service Only

- Call 888-475-5357
- Select #3 to talk to a customer service agent